COURSE SYLLABUS

Leadership (LEAD) Course (Self-Paced)

This course examines essential leadership skills for today's workplace, including conflict management, multigenerational teamwork, and team development. Participants explore leadership styles, learn how to address conflict, and apply strategies that foster collaboration and effective team leadership.

For more information, visit
https://www.creativelive.com/classes/leadership-lead-course-self-paced

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Course Outline

Module I: Types and Causes of Conflict
Module II: Qualities of Effective Leadership
Module III: Leadership Styles and Characteristics
Module IV: Implementing Conflict Management Strategies
Module V: Benefits and Challenges of Multigenerational Teams