

# Leadership (LEAD) Course (Self-Paced)

This course examines essential leadership skills for today's workplace, including conflict management, multigenerational teamwork, and team development. Participants explore leadership styles, learn how to address conflict, and apply strategies that foster collaboration and effective team leadership.

For more information, visit

<https://www.creativelive.com/classes/leadership-lead-course-self-paced>



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## Course Outline

Module I: Types and Causes of Conflict

Module II: Qualities of Effective Leadership

Module III: Leadership Styles and Characteristics

Module IV: Implementing Conflict Management Strategies

Module V: Benefits and Challenges of Multigenerational Teams